

AHCCCS Virtual Office Architecture

- Redundant Infrastructure – highly available
 - Circuits, Equipment
 - Rationale: supports delivery of critical business functions
- Connectivity through secure VPN Connections
 - Rationale: security, electronic PHI
- AHCCCS supplied equipment for V.O. workers
 - Thin Client Device, router, telephone
 - Rationale: Interoperability, management, support
- Applications delivered through Terminal Services
 - Mainframe applications, Email, Imaging, data storage
 - Rationale: management, support, consistency, reliability